

DIGITAL TRENDS AFFECTING B2B SALES TEAMS

In today's fast-changing business landscape, sales leaders and their teams need to build a foundation for continuing growth and innovation. Employing a CRM like Salesforce® is just the beginning. Companies must choose the right solutions and processes to keep pace with recent trends.

KPIs: Strategic insights and metrics easily delivered in real time



84%

of sales people from the United States say the role of sales ops is becoming more strategic



50%

more likely that fast growing companies adjust account priorities monthly rather than yearly, compared to their slower growing counterparts



73%

of sales people from the United States say their success metrics have changed since 2019

Technology: More reliance on pre-built reporting to drive change



79%

of sales leaders/sales ops from across the globe say their digital transformation has accelerated since 2019



74%

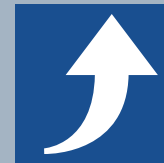
of sales people from across the globe say their sales technology needs have significantly changed since 2019

Sales teams with a structured and consistent coaching program based on data analytics and goals:



56%

average win rate, which is . . .



30%

. . . higher than sales teams without data-based coaching

Top Performers: Successful companies share common traits

Sales leaders leveraging data and analytics have greater success when forecasting, meeting quotas, and boosting sales performance.



1.4x

more likely to be considered a top performing company when using an analytics center of excellence



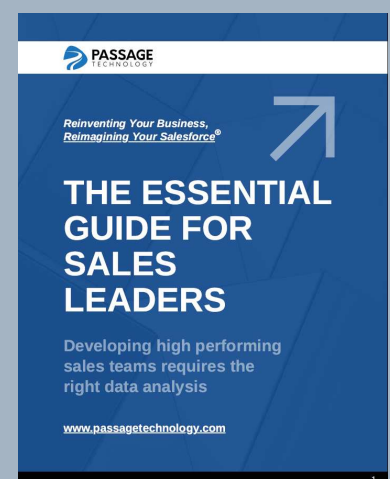
72%

of fast growing companies say analytics are key to sales planning

Download for Free: The Essential Guide for Sales Leaders

For more insights, check out this guide from our series: *Reinventing Your Business, Reimagining Your Salesforce.*

www.passagetechnology.com/en/essential-guide-for-salesforce-sales-leaders



Statistical Sources:
<https://www.salesforce.com/resources/research-reports/state-of-sales/>
<https://blog.thecenterforsalesstrategy.com/sales-coaching-statistics-all-sales-leaders-need-to-see>
<https://www.mckinsey.com/business-functions/marketing-and-sales/our-insights/by-the-numbers-what-drives-sales-growth-outperformance>



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